



VOLUNTARY SERVICE

James Tuchschiidt, MD. MM. Director April/May/June Spring Edition 2005 Kay Hilt, Chief, Voluntary Service

Upcoming Events:

- May 30—Memorial Day—Offices Closed
- June 7—Rose Festival Court Luncheon
- June 6—Re-Creation Performance—Vancouver
- June 7—Re-Creation Walk Through—Portland
- June 14—Flag Day
- July 4—Independence Day—Offices closed
- August 2—VAVS Quarterly Meeting—Portland Aud.

Inside this issue:

Desk of the Chief	Front
VAVS Executive Committee	2
• Portland	
• Vancouver	
VAVS Executive Profiles	
• Anna Ham	2
• Antonia Smith	3
Volunteer Profiles	
• Perry Blair	3-4
• Francoise Eiss	4
Portland and Vancouver Highlights	
• Bereavement Project	5
• Robberson Ford—Bend	5
• Roses for Veterans	5
• Donation Primer	6
• Earning Volunteer Hours	6
• Volunteer Website	6
• How Germs Travel	7
• Pastries for Veterans	7
• Liver/Kidney Unit	8
• Vietnam Memorial	8
• Vancouver happenings	10
Needs list	10
2005 Volunteer Award Banquet Survey	11

FROM THE DESK OF THE CHIEF

“One good deed, dying tongueless; Slaughters a thousand waiting upon that. Our praises are our wages.”

The Winter’s Tale Act 1, scene 2 line 91

I received a message forwarded from the Patient Advocate’s office the other day. Usually, a message from that office means that someone has called to complain about something. This, however, was not the case. The caller wanted to let us know about the kindness of one of our guest shuttle drivers. It



seems as though the veteran and his wife had a flat tire and were waiting for assistance to arrive. Our shuttle driver, George La Frazia, checked in on these people periodi-

cally to make sure they were doing ok. While these visitors were there, they observed our volunteer offering rides to many people, greeting each with kindness and respect. They felt that this volunteer really cared about them and others. This behavior so impressed these visitors that they felt compelled to call the hospital to tell someone. Many people do not stop to publicly recognize good deeds even though good deeds happen around us all the time. Every day you do many acts of kindness for which you may not be recognized but which collectively serve to create an image and a culture at this medical center as a place of caring. These acts of kindness are not limited to how we treat patients but extend to how we

treat each other. This reminds me of the movie “Pay it Forward” when a person performs an act of kindness toward another and, in turn, that person performs a kindness to someone else. What a world we create when we do this. Good deeds need praise for they are like water to plants. We thrive on this recognition. When you notice a good deed, let someone know that you have noticed. Thank you so much for your daily acts of kindness and generosity of spirit!

**Great Job, George!
You are one of the
Shining lights of
Voluntary Service...**

VAVS EXECITIVE COMMITTEES

PORTLAND VAVS NITA LUCHT

The Portland VAVS Executive Committee raised \$2,367.00 during the May ice cream & craft sale. Nita would like to recognize Dorothy Leonard as the Volunteer of-the-Quarter for Portland and

thank her for always lending an extra hand during fundraisers. Since March 17, 1997, the Portland VAVS Executive Committee has donated approximately \$52,000 to VA Medical Center's from Salem to Portland and Vancouver. A plan to celebrate this great achievement is in the works.

The memorial display for Phyllis Miller was scheduled through May 5th and received many accolades. All the members of the Portland VAVS Executive Committee would also like to give a special thanks to the VAVS staff for the wonderful awards luncheon.

VANCOUVER VAVS PAUL SOBKA

The Vancouver VAVS Executive Committee elected Toni Davis as Employee-of-the

Quarter and Rex Hopper, the Guest Shuttle Coordinator, as Volunteer-of-the-Quarter. Our special thanks go to Toni and Rex for all of their hard work and dedication. The next Van-

couver Executive meeting will be Tuesday, June 14th at 1:00 p.m. in the Columbia room.

VAVS EXECITIVE PROFILES

ANNA HAM



It is a pleasure to introduce you to Anna Ham who is the Deputy for the Non-Commissioned Officers Association Auxiliary.

Anna, the eldest of three, was born in Cimarron, New Mexico. Her father was a lineman for the telephone company, which kept the family moving all over New Mexico and El Paso, TX.

Anna's mother was kept busy in the home caring for the three children. When Anna started high school, her father requested a

transfer to Phoenix, AZ where the family settled.

Anna's expertise in salesmanship, we all recognize, began while working at Newberry's during her high school years. She now uses this expertise to do an outstanding job helping out at all of our craft and ice cream sales. You can tell she really enjoys selling and always greets the customers with a friendly smile and helpful ideas.

Anna moved from Phoenix to San Francisco after losing her first husband. While in San Francisco, she worked for the Hartford Insurance Company as a claims coder. She also 'lost her heart in San Francisco' to her second husband and father of her only child. Twenty years later, Anna moved to Portland with her son and mother. Once here she found employment with the Oregon Physicians Service and Blue Cross of Oregon as a claim analyst, retain-

ing this position for the next nineteen years.

Anna has lived in Portland, Oregon City and now resides in Wilsonville. She has two grandchildren. Anna is also a breast cancer survivor of nineteen years. She volunteers at the American Red Cross as well as the Portland VA Medical Center. Not only is she very involved with the Non Commissioned Officers Association Auxiliary where she holds the office of Second Vice Chairman and Ways and Means Chairman, but she holds the office of Camp Chairman at the Royal Neighbors of America.

Thank you Anna for your dedicated service to the best, OUR VETERANS. Your faithfulness and kindness is greatly appreciated. "Just keep on selling!"

By Barbara Weatherill

ANTONIA SMITH

Voluntary Service welcomes Antonia Smith, a new and valued volunteer who will represent the D.A.R. at VAVS meetings.

D.A.R. (Daughters of the American Revolution) membership consists of women whose ancestry can be traced to individuals who either fought with or provided services to the Continental Army. Antonia is doubly qualified as both her mother and father's ancestors were involved actively in the American Revolution, 1775-1783.

Appointed VA Representative by the Ft. Vancouver Chapter of the D.A.R., Antonia collects items from its members, which are then donated through Voluntary



Service to veterans at the Vancouver facility. Lap robes, comforters, slippers, postage stamps, coffee, books and magazines are some of the items that have been donated.

Antonia was born in North Bend, OR, but from early childhood lived in the country near Molalla, OR. After graduating from Molalla High School, she worked in Portland for the Army Corps of Engineers. There she met her husband Don, who had recently returned from service with the Corps of Engineers in Southeast Asia during the Vietnam War. After fulfilling his military obligation, Don accepted a management position with Hoffman Construction, from which he is now retired.

Antonia resumed her education and earned a degree in Sociology from Portland State University. She has given valuable volunteer service at the former Damasch Hospital, Loaves and Fishes

and as a Clackamas County Court Monitor.

The Smith's moved to the Camas area from Canby seven years ago. They have one son, who lives in Northwest Portland. Antonia is an avid reader of fiction and non-fiction and is deeply interested in the study of Gerontology. She and Don have enjoyed travel to England, New Zealand and Australia and she is enthusiastic in her praise of that continent and its people.

Interesting and capable, Antonia is a bright addition to the Vancouver VAVS. We're glad she has joined us.

*As a registrar for the Ft. Vancouver Chapter of D.A.R., Antonia invites inquiries from any woman who thinks she might qualify for membership.

By Marjorie Varner

VOLUNTEER PROFILES

PERRY BLAIR



Born in N. Dakota, Perry Blair moved to Portland, OR in 1941. He began his military career in the Army, serving from December 1953 to December 1956, spending eighteen months of this time in Korea. In June of 1957 he joined

the Air Force and was serving at Patrick Air Force Base at Cape Canaveral when the Sputnik was launched. He was a Merchant Marine from 1976 to 1986 and worked for the Army Corps of Engineers, Portland Navigation District.

While working at the VA Medical Center in Denver, Perry was in a very bad accident, causing permanent injury to his arm. Because this injury did not allow him to comfortably accomplish his duties, Perry terminated his employment at the VAMC in Denver and became a volunteer DAV driver. He made the decision to become a volunteer as a way to give back for all of the benefits he had received

and to help others. Perry has served 10 years and given over 1800 hours as a volunteer at the Portland VA.

Perry belongs to several military organizations and is most active in the Veterans of Foreign Wars (VFW), Disabled American Veterans (DAV), American Legion and Korean War Veterans. He is a member of a VFW Honor Guard and participates at funerals and in parades.

Perry has several children and grandchildren. He and his wife have been the VFW Representatives at Portland, but are going to take a little rest from their volunteer duties. We will miss both of them. They say they will be back, and be-

VOLUNTEER PROFILES (Cont.)

Perry Blair (Cont).

cause it is so difficult for Perry not to be active, I am sure they will.

Perry and his wife Barbara enjoy taking pictures at VAVS and military organization functions. I must say they do a very good job in that capacity.

In interviewing for our newsletter I have found some very

interesting facts about the people I am interviewing, and Perry is no exception. He likes to write stories and books and is a member of the National Writers Club of Denver. Perry was even kind enough to autograph and give me one of his published books entitled "The Easter Rainbow", which was first presented as a play in Denver, Colorado.

Thank you, Perry for being such a dedicated and caring person. We look forward to when you are an active member of Voluntary Service again.

By Nita Lucht

FRANCOISE EISS

Francoise was born in 1939 on a small farm in Normandy, France just a few miles from the Normandy coast and the city of Caen. Shortly thereafter her father was called to war, leaving her mother with four children and a farm to manage. Her mother, raised in Paris, had little knowledge of farming and no one to help her as most of the men were too old, too young or in bad health. The oldest of Francoise's siblings was six and she was the youngest at three months. Thankfully, her widowed grandmother came to live with them and help care for the children while her mother took care of the farm. Because schools were disrupted by war, her mother also found it necessary to home-school the oldest three children and eventually taught all the children to read.

In the winter of 1939, Francoise's father became a prisoner of war and spent the next 2 ½ years in a German prison camp. Fortunately, the Germans released her father in 1942 along with other prisoners classified as farmers and/or persons with four or more chil-

dren. After the allied invasion of June 1944, the family moved from the main house located next to a road heavily traveled by military vehicles to an area less traveled and somewhat safer - the horse stables. This fortuitous move turned out to be a good thing, as the constant ground vibrations from the military vehicles eventually caused all the windows in the house to break and fall out. Fran-



coise still vividly remembers being quickly called back to the stables during play time when war planes flew overhead. She said her mother, and especially her grandmother, had good "yelling" voices and would warn them when to come in. Once the planes had passed they would rush out to search for pieces of shrapnel scattered in the grass. Later people would find brass shell casings of all sizes, polish them and use them for vases.

Because the fighting went on for a long time, the Allies stayed for months in the vicinity. Francoise's family was able to obtain kerosene for the lamps from the Allies. Many mornings, she

and her siblings would run to the trenches to find soldiers who would give them chocolate, balloons and big, hard, square cookies - she said the soldiers were always nice to her. Although she was too young to know what was going on, she remembers a big commotion and an unusual way of living, but felt no fear. She does not remember the adults or her older siblings showing any fear. Francoise does remember how difficult it was for many years after the war when cities and villages were being rebuilt with the help of the Marshall Plan. She said they were grateful for American help.

She married an American serviceman in 1963 and has lived in the United States ever since. Francoise has been volunteering at the VA Medical Center at the Nursing Skilled Care Unit for the past six years. She enjoys visiting with veterans, some whom were in the Normandy invasion, and sharing stories of what happened in the war when she was a young child. Francoise will be returning to France again this year to reunite with her family and hopefully will bring more stories to share with all of us at the VA.

By Toni Davis

PORTLAND AND VANCOUVER HIGHLIGHTS

BEREAVEMENT PROJECT

The Bereavement Project is a multi-faceted program to provide comfort and information to family members of deceased veterans. The project committee is comprised of representatives of ICU (nurse, social worker), Palliative Care (social worker, nurse practitioner, facilitator), 6D Nurse Manager, Decedent Affairs, Chaplain Service and Voluntary Service staff. Currently, condolence cards with stamped envelopes are sent to providers of re-

cently deceased veteran patients so that messages of condolence can be sent to the families. Vie Anderson, American Legion Auxiliary volunteer, coordinates the distribution of condolence cards at the Portland division. The committee is also developing a packet of information to give to family members at a time surrounding the death. This packet will contain information and ideas for celebrating the life and death of the veteran. It will provide lists of things to do to complete financial and personal arrange-

ments as well as messages of comfort. Volunteer groups are making passage quilts to cover the veteran which will later be given to the family. The quilts are 4X6, using adult appropriate fabrics of soft, washable material. There will be a poem or quotation on the corner of each quilt. Participation in this project is another way that volunteers can be part of celebrating the contribution of veterans for death is as much a part of life as life itself.

By Kay Hilt

ROBBERSON FORD DONATION IN BEND

The Bend DAV van that transports veterans to the Portland VA Monday through Friday travels on various roads and terrain. Driving through the mountains in the dirt, sand, rain and snow takes its toll on the vehicle necessitating weekly car washes and monthly oil changes. Volunteer drivers in Bend have tried for some time to

find a service station to provide reasonable car washes and oil changes before finally having the good fortune to come into contact with Jeff Robberson, President of Robberson Ford in Bend. Jeff not only agreed to provide a free car wash every Friday, but also the most competitive oil change rate the VA has ever seen. In addition, Robberson Ford transports the Friday driver in a luxurious courtesy car to the van's over-

night parking area and then delivers the van on Saturday following the wash and oil change. We would like to thank Robberson Ford for their thoughtfulness to our volunteer drivers and for their generous support to the Disabled American Veterans Transportation Program.

By Gayle Cauthers

ROSES FOR VETERANS

The veterans and staff at the Portland VA Medical Center are anticipating the arrival of the Rose Festival Ambassadors on Tuesday, June 7th. Every year the group visits "Pill Hill" and makes its stop at the VA between visits to Doernbecher and Shriners Children's Hospitals. The American Legion Auxiliary will

be hosting a luncheon for the Rose Court for the 58th year, followed by a tour of the VA with the ambassadors visiting the veterans and presenting them with roses. This favorite annual event provides special memories for the veterans.

By Gayle Cauthers



PORTLAND AND VANCOUVER HIGHLIGHTS (Cont.)

DONATION PRIMER—HOW TO MAKE A DONATION

Early this year the Community Resources Development Board was implemented to oversee donated funds at the medical center. The purpose of this Board is to help ensure that the needs of the medical center can be listed in a central location and that donated funds can be equitably distributed to meet those needs. The medical center has many needs in addition to comfort items, coffee and slipper socks. There are many programs and projects which people can support such as the cable TV costs in Vancouver, replacement parking lot guest shuttle golf carts, lunch programs for TLU

and Short Stay, pajama bottoms for hospitalized veterans, communication systems for the DAV Transportation vans, blanket warmer, replacement coffee pots, microwaves and TV's, magazine subscriptions for the library etc. A complete needs list is available by calling Voluntary Service. In order for this system to work, we are asking medical center staff not to make requests directly of volunteers. Should you receive requests directly from staff, please refer them to Voluntary Service or Community Resources Development. Healthcare is a dynamic process and new needs are identified all the time. Those individuals and groups wishing to support the medical center with an un-

specified gift may do so by indicating no specific designation. Those who wish to support a specific project can do so by specifying the project and the location. You can help the Community Resources Development Board allocate funds to programs and projects you want to support by being very clear in your letter designating the intent of your gift. Please call Voluntary Service if you would like assistance selecting the appropriate wording. Your gifts and donations, regardless of size, help the medical center provide exceptional healthcare to veterans and are greatly appreciated

By Kay Hilt

HOW TO EARN VOLUNTEER HOURS

You can earn volunteer hours by:

- Volunteering on-site at the VA.
- As an authorized DAV van

driver, transporting patients to or from the medical center.

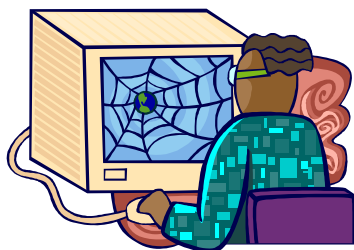
- Within a community service volunteer position authorized by the Chief of Voluntary Services.

The Voluntary Service

Chief can also permit other activities at his or her discretion. Hours spent making slippers, lap robes, collecting clothing, magazines, food and other off site activities do not count for volunteer hours.

By Bruce Gross

VOLUNTARY SERVICE WEBSITE COMING SOON



Barbara Parker and Julie Guichot are currently working to bring the Voluntary Service web-

site online. This exciting new website will contain a variety of valuable information. Current volunteers and potential new volunteers will be able to acquire applications and forms on line, view newsletters and quarterly executive minutes on line, keep up-to-date on scheduled events and meetings and link to other valuable sites. In addition, useful information on Voluntary Service programs and projects, such as the Hospice program, Veteran's His-

tory Project, Coffee Program, DAV program, the Lodging Programs and more will be available. Special categories for volunteer recognition and inspiring moments will also be provided so that we can acknowledge the contributions of our volunteer work force. We will keep you informed of further web updates as we continue to develop this new source of information.

By Julie Guichot

PORTLAND AND VANCOUVER HIGHLIGHTS (Cont.)

HOW GERMS TRAVEL

How do germs travel? The answer is quite simple – our hands. Everything our hands come in contact with contains microorganisms, bacteria, viruses, microbes, bugs and germs. The best defense to fight the spread of these germs is to be aware of what you are touching at all times and to disinfect frequently. Proper use of gloves and handwashing techniques cannot be stressed enough to the volunteers of the VA medical center. Please be attentive to the following guidelines:

1. Wash hands with soap and warm water before eating, after using the restroom, after touching any door knob, keyboard and/or phone.
2. Wet hands thoroughly with warm running water, apply 3-5 ml of soap and distribute over hands and wrists, vigorously rubbing hands together for at least 10 seconds covering all surfaces. Rinse, pat hands dry with towel and then turn off water with the towel.
3. When decontaminating hands with a waterless, alcohol-based handwashing antiseptic agent (Isagel), apply a dime size amount of product to palm of hand and rub hands together, covering all surfaces of hands and fingers until hands are dry.
4. Put sanitized rubber gloves on before you handle any food product. If you need to leave the area for any reason, remove the gloves and dispose of them; upon return, wash your hands and then put on new gloves.



If we all follow these rules we can be more confident in ensuring a safe and clean environment for our veterans and ourselves.

By Gayle Cauthers

PASTRIES FOR VETERANS



A big “thank you” to the people who have been so dedicated in bringing pastries each week to the medical center for our veterans to enjoy. Dennis Fountain has been bringing pas-

tries from WinCo each Tuesday for a number of years. Richard Fox brings pastries from Fred Meyer and Safeway each Monday and Friday and Rex Thoman brings pastries from Costco every Wednesday and Thursday.

Pastries, which include breads, donuts, cookies, pies and cakes are brought to Voluntary Service, where they are repackaged for distribution in small plastic bags by our volunteers. They are then placed on coffee carts located in clinic lobbies for the veterans to enjoy while awaiting their appointments. They are

also distributed to the Transitional Lodging Unit for veterans’ sack lunches, Liver and Kidney Transplant Units for recovering patients, the Outreach van for the homeless veterans, graduation cakes for the SATP program and to the Nursing Skilled Care Unit for the residents. Our veterans have become so accustomed to all of the pastries that if they are not out at a certain time the phone starts ringing. Thank you all for thinking of our veterans!

By Toni Davis

PORTLAND AND VANCOUVER HIGHLIGHTS (Cont.)

LIVER/KIDNEY TRANSPLANT LODGING UNIT SOON TO RECEIVE TRANSPLANT

As people drive onto the Medical Center grounds in Vancouver they may be wondering about the building currently taking shape. The new Liver/Kidney Lodging Unit will be finished November of 2005. This new facility will be wheelchair accessible and will have 30 rooms with two beds in each room for the patients and their caregivers. Each room will have its own private bath and refrigerator and will be much larger and more comfortable than the current rooms. The new facility will have a community kitchen for cooking meals and an area for games, crafts, television, meetings and relaxation. Social workers

Gordon Wells and Shelly Cowan hold weekly meetings with the patients and caregivers and have included them on the design of the new building.

The average stay for patients accepted to the transplant program is five months for a liver transplant and one month for a kidney transplant. Leaving their belongings behind, they arrive from all over the country and attempt to lead a somewhat normal life during their stay. These veterans arrive seemingly at the end of their life span and almost immediately after transplant look and feel healthier and ready to enjoy life again. Once they have recovered from the transplant process they return annually for check ups.

Voluntary Services and the volunteers have a big part in

the care of the patients while they are lodging here. Anne Barrie from the American Legion Auxiliary in Portland donates food to the facility weekly. Freda Fogle from the Veterans of Foreign Wars Auxiliary in Vancouver supplies comfort items and special requests to the lodging area weekly. Voluntary Services provides crafts and pastries weekly and recruits volunteers for drivers and craft managers. This helps the veterans pass the time during recovery.

An open house for the new facility will be scheduled in November. If any volunteers would like to help with the open house tours, please contact Toni Davis in Voluntary Service at 360-690-1842.

By Toni Davis

VIETNAM MEMORIAL GARDEN WORK PARTY

Anne Marie Murphy, the Community Resources Development Officer (CRD), would like to thank everyone for their great support with all the work that went into the first spring cleanup party of the year, which was held on April 23, 2005. There were approximately 13 people who volunteered from the VA; veteran Work Study students, campfire girls and boys from St. Joseph's School and donors who had purchased bricks for the memorial garden. Starbucks Coffee donated fresh coffee and assorted pastries; Yard and Garden Land donated a truck of bark dust. There will be

at least three more work parties this year.

The Vietnam Memorial Garden promotional material indicates that the garden occupies about one-half acre in the western section of the Vancouver division campus. It features bricks honoring Vietnam era veterans from the United States and notably the Pacific Northwest region who served across all the military branches during the Vietnam War. The garden creates a symbolic journey from the Pacific Northwest to Southeast Asia and back home. Visitors follow a path that winds through the garden and includes an honor plaza that contains a reflective dish with bricks that are inscribed with the names

of Viet-Nam-era veterans. These bricks may still be purchased through Community Resources Development. If you need any information regarding the purchase of bricks you may contact Anne Marie Murphy at 503-220-8262 x 55701, or at 360-696-4061 x 33360.

We would like additional volunteers to help with the maintenance of the garden. The VA mows the grounds, but it is strictly up to the volunteers to do all the maintenance of the bricks and the weeding of the garden. If you would like to become a volunteer you may call Voluntary Services at 503-220-8262 x 55042 or 360-696-4061 x 31842.

By Toni Davis

PORTLAND AND VANCOUVER HIGHLIGHTS (Cont.)

VOLUNTEER AWARDS LUNCHEON BEST EVER

It was very evident that a lot of planning went into the Volunteer Awards Luncheon. Julie Guichot created the registration sheets in a format that made it faster and easier to get people checked in; Toni Davis helped a great deal by writing out the name tags and Bruce Gross had the awards laid out in a manner that made presenting them flow in a smooth and seamless manner.

The theme was "Volunteers Light the Way". The cover on the souvenir booklet was made by Barbara Weatherill and the removable lighthouse pin placed on the cover of each booklet is now showing up on many volunteer jackets.

When Kay Hilt first started to present the program, we had some outside music coming over the PA system (loud and clear). Kay handled it very well, clowning a little and making everyone laugh – soon the program was under way.

The table decorations were simple but followed the theme.

They were miniature lighthouses on a sandy beaches with rocks, driftwood, seashells and mini glass floats. After the ceremonies, we numbered off at each table and one lucky winner was able to take a center piece home.

During the Memorial portion of the program Kay Hilt called out the names of the nine volunteers who had passed away the previous year. Frieda Fogel from the Vancouver VAVS Executive Committee and Nita Lucht from Portland lit a candle in memory of each volunteer as the names were read.

Since volunteers often only see each other at the awards luncheon and at the quarterly meetings, this was an opportunity to chat with old friends and make new ones. The supervisors and department heads were introduced and they later took turns giving out the awards. As volunteers received their awards, they went into the hallway to have their picture taken in front of a large beautifully painted lighthouse, which Vie Anderson had meticulously painted for the ceremony. Her attention to detail, coloring

and shading was so realistic that the award recipients looked as if they are standing in front of a real lighthouse. Nice job, Vie.

Voluntary Service had some surprise "Extra Candle Power" awards. These were given to volunteers who continually provide extra support and are always willing to help in any way. The highlight of the afternoon was the Volunteer of the Year Award, which went to Ann Barrie, the American Legion Auxiliary Representative. Ann really deserved this award because she goes the "extra" mile to help veterans. Thank you Ann, for all your good work!

At the end of the program two names were drawn from a basket of names of attendees to receive the large lighthouse decorations from the registration table and the memorial table.

By Nita Lucht

MEMORIAL DAY SERVICE

A Memorial Day service was held in Vancouver on Sunday, May 29, honoring veterans who have given their lives in the service of our country.

Since the Vancouver Chapel is no longer being used, the service took place for the first

time in the Columbia Room (Theatre) of Building D-7.

The traditional and impressive Massing of the colors was staged under the direction of the Marine Corps League, which assumed responsibility for organizing this part of the service when Pat Blair announced her retirement.

This service of remembrance, planned and carried out by the Chaplain Service and Voluntary Service, concluded with a light lunch furnished by the various Vancouver service organizations.

By Marjorie Varner

PORTLAND AND VANCOUVER HIGHLIGHTS (Cont.)

VANCOUVER HAPPENINGS

Our veterans enjoyed outstanding entertainment when Re-Creation made its annual appearance at the Portland VAMC – on June 6 in Vancouver and June 7 in Portland.

This group of college-age young people presents a terrific show of music and skits reminiscent of those given by USO entertainers of an earlier era. Arriving four hours before the show, they set up their equipment and then pay one-on-one visits with the veterans. Their stated aim is to offer respect and admiration to our vet-

eran patients. Re-Creation USA's appearance was sponsored by the Bowling Victory League, the Elks, Help Hospitalized Veterans (suppliers of craft kits), the Veterans Fund and the Department of Veterans Affairs.

In Vancouver, the days preceding and following Memorial Day were filled with excitement and activity.

The Florence Nightingale Birthday Talent Contest on May 12 had several patients serving as judges.

On May 25, the Light Gospel Singers performed at an evening concert.

The traditional Memorial Day Ice Cream Social on May 27 treated veterans to free sundaes and floats. Money donated by staff and visitors went into the Compassionate Care Meal Ticket Fund.

Following the Memorial Day Chapel Service on May 29, the Veterans Motorcycle Group prepared and served a festive holiday barbecue for NSCU residents.

A special appearance by the Battle Ground High School Band on May 31st was a welcome and rousing event.

By Marjorie Varner

NEEDS LIST

Requesting Department	Product Name
Voluntary Service	Coffee Supplies; boxes of zip lock bags; condiments
Voluntary Service	Comfort Items; razors,; electric Razors; slipper socks; back scratchers
Voluntary Service	Canteen books
Voluntary Service	Table cloths, plastic, round, & white
Voluntary Service	Lap Robes 50" x 60"; wheel chair bags
Voluntary Service	Craft activities (crossword puzzles, wordsearch)
Voluntary Service	Rain gear for guest shuttle drivers
Voluntary Service	Graham crackers and Juice for clinics for diabetic patients
Voluntary Service	4' x 6' quilts for Bereavement Project
Chaplain Services	Praying hands-make sure you contact Chaplain
Homeless Outreach Program	Socks and underwear
Chemo	Toasters (large enough for bagels); ensure
Inpatient Psychiatry 5-C	Underwear, socks, tennis shoes, sweat suits
Liver/Kidney Unit	Lift chairs
NSCU (CRU)	32 inch or larger Panasonic TV, 26 inch or larger
NSCU (Hospice)	DVD/VCR Player, 32 inch or larger TV, red, white & blue passage quilts
NSCU (Rec Therapy)	Coffee or \$150 for patient/family Coffee Program
Police Services	Outdoor POW & American Flags for Portland & Vancouver flag poles
Public Affairs	Funds for informational brochure kiosks
Recreation Therapy	Bowling gift certificates
Social Work	Indigent Veterans Fund bus passes, lodging fund—cash for hotel emergencies
Social Work	Laundry soap (large boxes); groceries,
Social Work	Phone cards
Social Work	Ensure
Support Groups	Refreshments; cash; some food items
TLU	Underwear; socks; hygiene items, bus passes, coffee, snack lunch items
Voc Rehab - Comp Resource Rm.	Computer Hardware and Tools

2005 Volunteer Award Banquet Survey

This year's volunteer recognition banquet was held on April 12th at the Monarch Hotel in Clackamas. We would like to follow-up to get some feedback on the event. Please be as specific as possible so that we can try to accommodate your needs.

1. Were you able to attend the banquet? ☐ Yes ☐ No If not:

<input type="checkbox"/> Not able to attend in the afternoon	<input type="checkbox"/> difficult location
<input type="checkbox"/> transportation	<input type="checkbox"/> not receiving an award
<input type="checkbox"/> food options	<input type="checkbox"/> luncheon fee
<input type="checkbox"/> Other	

2. There were two food options to choose from prior to arrival - Chicken Primavera with pasta and vegetables or the Vegetarian Stir-Fry, followed by chocolate and lemon mousse.
 Did you enjoy the food? ☐ Yes ☐ No Why or why not?

 Do you have any menu suggestions for the future?

3. The registration desk opened at 11:00am, the banquet doors opened 11:30am, and the luncheon started at 12:00noon, ending promptly at 2:00pm.
 Was this timeline convenient for you? ☐ Yes ☐ No
 Could the timing on anything have been lengthened or shortened? ☐ Yes ☐ No
 Explain:

4. Photos were taken immediately after you received your award. Did you receive your picture?
☐ Yes ☐ No

5. Please provide any comments you have about the awards banquet and any improvements or changes that you would like to see in the future.

6. Did you enjoy the "Extra Candle Power" awards? ☐ Yes ☐ No Why or why not?

7. Is there someone you would like to nominate for one of next years awards?
☐ Volunteer of the year

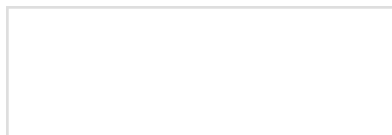
☐ "Extra Candle Power" award

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